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TRANSCRIPTION APPLICATION INFRASTRUCTURE AND METHODOLOGY

ABSTRACT OF THE INVENTION

A method and system for capturing and transcribing dictated information and for delivering the transcribed information to an end user. A voice file containing a digital recording of the dictated information is received via the Internet from a remote device. The voice file is forwarded via the Internet to a remote transcription service provider. The transcribed information is received from the transcription service provider and in turn delivered to, for example, a facsimile machine, a text server and/or printer, a computer system or Web browser. The need for expensive dictation equipment is reduced or eliminated. In addition, the system can be readily scaled up to accommodate more users without a commensurate increase in costs.